



GETTING THE CARE YOU NEED WHEN YOU NEED IT.

We're here to help you get the right care,
so you can get healthy and stay that way.

When you're sick or injured, you may have an urgent care need—one that requires prompt medical attention, but is not an emergency medical condition.¹

Many of our Southern California facilities provide urgent care. Locations are listed below.² For hours, call the appointment and advice line at the facility you plan to visit.

If you're not sure what kind of care you need, our advice nurses can direct you to the most appropriate place for treatment, and provide advice, when medically necessary.

Our advice nurses are available 24 hours a day, 7 days a week. To contact one during weekdays, call the number for your Kaiser Permanente facility. For after-hours advice, call **1-888-KPONCALL (1-888-576-6225)**, or **711** (TTY for the deaf, hard of hearing, or speech impaired).

URGENT CARE LOCATION (by city)

ADVICE / APPOINTMENTS

Stockdale Medical Offices

3501 Stockdale Highway
Bakersfield, CA 93309

Adults: walk-in available

Pediatrics: by appointment only

661-328-9831 or
1-877-524-7373 (from outlying
communities)

Baldwin Park Medical Center

1011 Baldwin Park Blvd.
Baldwin Park, CA 91706

Adults and Pediatrics

1-800-780-1277

Bellflower Medical Offices

9400 Rosecrans Ave.
Bellflower, CA 90706

Pediatrics only: 3rd Floor (weekdays)

1-800-823-4040

Downey Medical Center

Orchard Medical Offices
9449 E. Imperial Highway
Downey, CA 90242

Adults: 1st Floor

Pediatrics: (weekends and holidays)

1-800-823-4040



URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
Fontana Medical Center 9961 Sierra Ave. Fontana, CA 92335 Adults: Medical Office Building 1 1st Floor Pediatrics: Medical Office Building 1 2nd Floor	1-888-750-0036
Garden Grove Medical Offices 12100 Euclid St. Garden Grove, CA 92840	1-888-988-2800 (walk-in available)
South Bay Medical Center 25825 S. Vermont Ave. Harbor City, CA 90710 Adults: Normandie North Medical Office Building, 3rd Floor Pediatrics: Normandie North Medical Office Building, 2nd Floor	1-800-780-1230
Executive Urgent Care of Indian Wells³ 74-785 Highway 111, Suite 100 Indian Wells, CA 92210	760-346-3932
La Mesa Medical Offices 8080 Parkway Drive La Mesa, CA 91942 Adults (Pediatrics not available)	1-800-290-5000
Lancaster Medical Offices 43112 N. 15th St. W. South Building Lancaster, CA 93534 Adults and Pediatrics	1-877-554-4404
East Los Angeles Medical Offices 5119 Pomona Blvd. Los Angeles, CA 90022	1-800-954-8000 (by appointment only)
Los Angeles Medical Center 1526 N. Edgemont St. Los Angeles, CA 90027 Adults: 1526 N. Edgemont St. 1st Floor Pediatrics: 4700 W. Sunset Blvd. 4th Floor	1-800-954-8000 (walk-in available)
West Los Angeles Medical Center 6041 Cadillac Ave. Los Angeles, CA 90034 Adults: Medical Offices, 1st Floor Lobby (walk-in only) Pediatrics: Venice Medical Offices 5971 Venice Blvd. 1st Floor	1-800-954-8000



URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
Mission Viejo Medical Offices 23781 Maquina Ave. Mission Viejo, CA 92691	1-888-988-2800 (walk-in available)
Ontario Medical Center 2295 S. Vineyard Ave. Medical Office Building A, 1st Floor Ontario, CA 91761	1-888-750-0036
Oxnard 2200 East Gonzales Road Medical Offices 2200 E. Gonzales Road Oxnard, CA 93036	1-888-515-3500
Healthcare Express Urgent Care³ 42575 Washington St. Palm Desert, CA 92211	760-360-1475
Palm Desert Urgent Care Center³ 73345 Highway 111, Suite 101 Palm Desert, CA 92260	760-340-5800
VIP Urgent Care Center³ 72-630 Fred Waring Drive, Suite 101 Palm Desert, CA 92260	760-674-1923
VIP Urgent Care Center³ 100 S. Sunrise Way, Suite A Palm Springs, CA 92262	760-969-5999
Panorama City Medical Center 13652 Willard St. South 1 Medical Offices Panorama City, CA 91402	1-888-778-5000
Pasadena Medical Offices 3280 E. Foothill Blvd. Pasadena, CA 91107	1-800-954-8000 (walk-in available)
Riverside Medical Center 10800 Magnolia Ave. Park Sierra Medical Offices, 1st Floor Riverside, CA 92505	1-866-984-7483 (no appointment necessary)
Otay Mesa Outpatient Medical Center 4650 Palm Ave. San Diego, CA 92154 Adults and Pediatrics	1-800-290-5000
Vandever Medical Offices 4405 Vandever Ave. San Diego, CA 92120 Adults and Pediatrics	1-800-290-5000



¹If you have an emergency medical condition, call **911** or go to the nearest hospital.

An emergency medical condition is a medical condition manifesting itself by acute symptoms of sufficient severity (including severe pain) such that a reasonable person would have believed that the absence of immediate medical attention would result in any of the following: (1) placing the person's health (or, with respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy; (2) serious impairment to bodily functions; or (3) serious dysfunction of any bodily organ or part.

A mental health condition is an emergency medical condition when it meets the requirements of the paragraph above or, for members who are not enrolled in Kaiser Permanente Senior Advantage, when the condition manifests itself by acute symptoms of sufficient severity such that either of the following is true: The person is an immediate danger to himself or herself or to others, or the person is immediately unable to provide for, or use, food, shelter, or clothing, due to the mental disorder.

²Please visit kp.org/facilities for the latest information on our facilities.

³Affiliated plan facility

URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
San Marcos Outpatient Medical Center 400 Craven Road San Marcos, CA 92078	1-800-290-5000
Harbor–MacArthur Medical Offices 3401 S. Harbor Blvd. Santa Ana, CA 92704	1-888-988-2800 (walk-in available)
Santa Clarita Medical Offices 27107 Tournay Road Santa Clarita, CA 91355	1-888-778-5000
Thousand Oaks 365 East Hillcrest Drive Medical Offices 365 E. Hillcrest Drive Thousand Oaks, CA 91360	1-888-515-3500
High Desert/Victorville Medical Offices 14011 Park Ave. Victorville, CA 92392	1-888-750-0036 (walk-in available)
Wildomar Medical Offices 36450 Inland Valley Drive Wildomar, CA 92595	1-866-984-7483
Woodland Hills Medical Center 5601 De Soto Ave. Medical Office Tower, Entrance 4 Woodland Hills, CA 91367	1-888-515-3500
Adults and Pediatrics	
Avalon Urgent Care Center³ 58471 29 Palms Highway, Suite 303 Yucca Valley, CA 92284	760-365-0851

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